

**Service Agreement**

Our Pool Service company is Dedicated to Providing the Highest Quality Pool/ Spa Service Available Custom Tailored to Suit Each Pool/ Spa Owners' Needs. In order to fulfill this commitment, it is necessary for us, the service provider, and you, the customer, to work together through communication regarding your Pool/ Spa needs.

Service Start Date: [ ] Start Up Fee (if applicable):\$ [ ]

The following services are provided weekly at the \$ [ ] monthly service rate on the following day(s):

- Monday  Tuesday  Wednesday  Thursday  Friday

- Surface Skimmed
- Tile Polished
- Vacuum Pool/ Spa (as necessary)
- Brush all walls and steps
- Check Chemistry Balances
- Maintain appropriate chemistry balances
- Basic chemicals provided by \_\_\_\_\_ unless otherwise informed
- Clean all catch baskets (i.e.: pump pot basket, skimmer basket, in line leaf canister, etc)
- Visual equipment overview to help prevent emergencies

• SERVICE TECHNICIAN: \_\_\_\_\_

Regular Pool/ Spa maintenance also requires a minimum of [ ] filter services per year in the following months:

- Jan.  Feb  March  April  May  June  July  Aug.  Sept.  Oct.  Nov.  Dec.

Filter Service Rates per service:

- Standard DE Filter Service.....\$ \_\_\_\_\_
- Quad-Cylinder Cartridge Filter Service.....\$ \_\_\_\_\_
- Single-Cylinder Cartridge Filter Service.....\$ \_\_\_\_\_

**Other Terms that may apply:**

- Chlorine Generator Cells may require cleanings at \$ \_\_\_\_\_ service charge to ensure maximum life.
- Proper Isolated Spa Maintenance requires bi-annual draining/re-start at \$ \_\_\_\_\_ per service.

**Special Service/Repair Calls**

- Non-service day service/ repair calls can be provided at a discounted customer rate of: \$ \_\_\_\_\_ (Weekend: \$ \_\_\_\_\_)
- Non-customer rate: \$ \_\_\_\_\_ (Weekend: \$ \_\_\_\_\_)
- Note: Most service/ repair calls are free with repair.

**Our Pool Service Insurance Policy Does NOT allow the maintenance of Pool/ Spa Water Levels.** This is a responsibility of the Pool/ Spa Owner/ User. However, if levels are observed at below the recommended level, notice of this will be provided in the form of a door hanger.

**PLEASE READ YOUR DOOR HANGERS.**

Customer Name (Printed)..... (Signed) \_\_\_\_\_ Date \_\_\_\_\_

Pool Address: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Primary Tel. #: \_\_\_\_\_ Email: \_\_\_\_\_

Pool Service Representative (Printed)..... (Signed) \_\_\_\_\_ Date \_\_\_\_\_

Please Indicate Special Notes Below (i.e.: Client Source, Access Concerns, Gate Codes, Dogs, etc):

Standard Pool Maintenance Plan

[Empty box for special notes]